ENTRADA

TRAVEL GROUP

RETAILER AGREEMENT

DATED the day of 20

BETWEEN: Entrada Travel Group ("ETG") AND

Legal Name ……..

Trading As ……..
("Retailer")

1. From the above date the Retailer is granted the non-exclusive and non-delegable right to sell tickets for ETG services.
2. The Retailer's authority to sell tickets is restricted to the following circumstances and subject to the following conditions:
   (a) ETG's current General Conditions of Carriage ("conditions") of which the Retailer admits notice;
   (b) ETG's current Fares ("fare") of which the Retailer admits notice;
   (c) provisions on the tickets themselves
   (d) tickets must be recorded in ETG reservation system RESNET (via telephone, fax, e-mail or internet), with a PNR number as confirmation of validity
   (e) any reasonable instructions governing the sale of tickets that may be given in writing by ETG to the Retailer.
3. The Retailer is entitled to commission as sole full and sole recompense for services provided to ETG. The commission is **10 percent** of the gross price received by ETG in respect of the tickets sold by the Retailer in terms of its authority.
4. Any credit arrangements entered into are subject to ETG credit criteria and the subsequent approval of such credit by ETG. Payment is due in full within 10 days from date of invoice.
5. The Retailer shall refund, without deduction, every ticket issued by the Retailer or any other ETG Retailer which has been presented for refund by any person so entitled according to the general conditions or the ticket itself. Refund of ticket paid by Credit Card must be refunded to the original Credit Card or refund by company account payee cheque (no EFTPOS or CASH due to Fraud). Otherwise, refer to ETG.
6. The conditions and/or fare may be changed at ETG's sole discretion.
7. This agreement is terminated by either party's giving one month notice in writing, with or without cause and, by ETG, immediately on its giving notice in writing for:
   (a) breach of this agreement;
   (b) insolvency, bankruptcy, liquidation, receivership, composition with creditors
   (c) ceasing to be in business as an Retailer for the sale of tickets.
8. The Retailer will have access to ETG RESNET system for Reservation Via Internet (RVI).
9. The Retailer will be given unique access user codes and passwords supplied by ETG for the sole purpose of accessing RESNET against its unique Retailer Station Issue Point (SIP) and accept absolute responsibility for keeping them safe, secure and uncompromised, advising ETG when they need changing or cancellation due to change in staffing or any other issues that may compromise the security and confidentiality of such codes.
10.. All reservations made direct into RESNET by the Retailer or the Retailer's staff or any other related parties who may have been provided, by the Retailer (intentionally or otherwise) with access user codes or passwords, will automatically be charged to the Retailer upon ticketing. The Retailer will be responsible for and liable for all reservations directly made into RESNET with its unique access user codes and passwords regardless of the relationship to the Retailer of the person or persons making the reservation.
11. In the event of non-payment and/or termination, ETG reserves the right to offload existing passengers relative to the Retailer and/or terminate the Retailer's RESNET access.
12. This agreement is subject to New Zealand law and to the (exclusive) jurisdiction of the courts of New Zealand. Any dispute whatsoever arising under this agreement shall be resolved by arbitration in accordance with the Arbitration Act 1996.

……..... .....

SIGNED BY ENTRADA TRAVEL GROUP
(in the presence of)

Witness

Occupation

Address

SIGNED by ……....
as **Retailer** in the presence of:

Witness

Occupation

Address